

AMITech Center

24/7 Remote Support for EAF Operations

AMI Automation, a Resonac Company, is a global leader in automation and control solutions. We specialize in designing, manufacturing, and implementing innovative technologies to enhance process safety and efficiency across industries such as steel, mining, cement, pulp & paper, and power generation.

The AMITech Center is a state-of-the-art workspace designed to deliver faster and better support to our customers worldwide. We operate through two strategic locations: our Headquarters in Monterrey, Mexico, and our newly established office in La Coruña, Spain (ATC-E), which was opened to strengthen our presence and service across the EMEA region. Dedicated to support Electric Arc Furnace producers with immediate response in emergencies, or collaborating in the continuous improvement of the operation, the AMITech Center represents a major milestone in AMI's commitment to providing innovative, reliable, and immediate technical assistance for our customers.

Staffed with highly trained professionals, the ATC engineers offer deep knowledge in EAF operation, process optimization, and system troubleshooting.

Comprehensive Services

The ATC provides a complete range of services to support and optimize EAF operations:

- ▶ **24/7 EAF remote monitoring:** Continuous tracking of furnace performance using AI to ensure optimal operation and detection of anomalies.
- ▶ **Technical support:** Immediate access to our team of experts for diagnostics, troubleshooting, and guidance.
- ▶ **Training:** Hands-on and remote training sessions on the latest EAF optimization tools, including SmartFurnace® systems.
- ▶ **Process analysis & optimization:** Advanced analysis to improve furnace efficiency, reduce energy consumption, and enhance productivity.



ATC-E CONFERENCE ROOM

Cutting-Edge Technology

With the integration of AMI's advanced systems such as the VM2™ (included in the DigitARC® PX3 Regulator) and a dedicated remote support contract, the ATC enables faster, data-driven insights into your EAF operation. This allows customers to make informed decisions, optimize performance, and achieve the best results consistently.

Immediate Access to Experts

As the largest dedicated EAF optimization team worldwide, AMI Automation offers unmatched expertise in:

- ▶ System diagnostics and troubleshooting
- ▶ EAF metallurgical process analysis and improvement
- ▶ On-site and remote technical training
- ▶ PLC and HMI equipment



ATC-E TEST STATION

Our specialists' extensive background and experience ensure you receive the best technical advice and solutions tailored to your needs.

AMITech Centers further solidifies AMI's position as a global leader in EAF technology. By combining innovation, experience, and immediate availability, the ATC guarantees our customers faster and better support, empowering them to operate their furnaces at peak performance every day.



ATC OPEN SPACE

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